



STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL
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CONSUMER PROTECTION DIVISION
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Press Release

FOR IMMEDIATE RELEASE

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Attorney General McGraw Warns "*West Virginia Food Service Compliance Center*" About Sending Deceptive Letters

Attorney General Darrell McGraw issued a warning today that a business using the name "West Virginia Food Service Compliance Center" is sending letters to West Virginia businesses selling "Hand Washing Posters."

The letters are titled "Requirement for all Food Establishments" and have caused businesses to believe they are legally required to purchase and post these posters and that failure to do so will result in civil penalties. West Virginia law does not require businesses to order these posters.

For more information regarding the laws regarding hand washing, businesses should contact their local health departments.

McGraw warns, "These deceptive letters are harming the small business community. Some businesses purchased these posters to comply with a law that does not exist."

Any persons wishing to file a complaint about a consumer matter or to alert the Attorney General about unfair or deceptive practices may do so by calling the Consumer Protection Hot Line, 1-800-368-8808, or by obtaining a complaint form from the consumer web page at www.wvago.gov.

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